

# Linn Tang

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## Registered Nurse

**Innovative and big-picture focused Registered Nurse** adept at examining multiple facets of a situation and discovering improved solutions.

**Patient-centric healthcare professional** who adapts communication to meet the patient or client's needs and create a cooperative environment.

**Leader** who forged skills in training employees reach organizational goals more effectively

### Professional Strengths

- ◆ Staff Development
- ◆ Supervisory Management
- ◆ Utilization Review
- ◆ Peer Review
- ◆ Policies & Procedures Development
- ◆ Medical Case Management
- ◆ Telephonic Review of Cases
- ◆ Employee Training & Onboarding
- ◆ Patient Safety
- ◆ Federal & State Regulations
- ◆ Quality Improvement
- ◆ Effective Management

### Selected Contributions & Results

- ◆ **Relationship Management** – Improved and bolstered relationships with Certified Nursing Assistants CNAs by maintaining floor presence, modeling quality patient care, and listening, which led to increased retention.
- ◆ **Process Improvement** – Designed procedure to transfer medication control from facility to pharmacy to enable case manager to coordinate directly with consumer and pharmacy, allowing Optima to pass JCAHO accreditation.
- ◆ **Procedure Development** – Designed prescription system to control medication release and decrease overdose risk.
- ◆ **Documentation Redesign** – Developed Health Assessment Questionnaire to help the consumer indicate the health conditions prior to physician appointments and allow physician to document treatments and recommendations.
- ◆ **Innovative Resident Care Planning** – Designed 12-page questionnaire for use by staff nurses in long-term care and created quiet rooms to help residents gain control of their behavior.

### Professional Experience

PINECREST NURSING HOME, Merrill, WI

2015–Present

#### PM Nursing Supervisor

Manage administrative functions for the PM shift of 180-bed long-term and rehab facility and supervise up to 17 CNAs and six nurse positions.

- ◆ Verify correct completion of admissions for new residents with the bulk of the admissions during the PM shift and ensure orders entry is correct into the electronic record, PointClickCare (PCC).
- ◆ Conduct audit compliance to ensure CNAs provide patient care in accordance with state and federal regulations.
- ◆ Read Behavior Reports, check chart for appropriate documentation, and confer with Social Worker.
- ◆ Follow up to ensure documentation of changes in resident condition, behavioral problems, and Medicare.

OPTIMA HEALTH CARE, Hawthorne, IA

2008–2015

#### Community Treatment Registered Nurse

Provided outreach as a registered nurse to successfully engage consumers in services.

- ◆ Conducted initial assessment of consumer's medical and medication needs for individual's with persistent, chronic mental illness in collaboration with the Assertive Community Treatment (ACT) team.
- ◆ Provided consultation, support, education, and outreach to Community Partners to coordinate care.
- ◆ Conducted in-home visits with consumers to provide medically necessary treatments and assist consumers with activities of daily living contributing to overall health, such as accompanying consumer to medical appointments.

## Professional Experience

OPTIMA HEALTH CARE, Hawthorne, IA 2008–2015

### Staff Nurse – Community Support Program

Provided case management for patients with severe and persistent mental illnesses.

- ◆ Conducted initial and in-depth assessments to help determine the best course of treatment for the individual
- ◆ Strategized and created recovery planning to integrate vocational training services, psychosocial rehabilitation, psychiatric and psychosocial counseling, psychotherapy, and support services with specialists representing multiple disciplines.
- ◆ Formulated and implemented person-centered recovery plan with clear documentation of goals, objective, strengths, barriers, and interventions.
- ◆ Provided ongoing case management, including coordination of services, ongoing monitoring of progress, ongoing assessment, and discharge planning.

### Staff Nurse – RedRock

Served as charge nurse for dementia unit with 40 beds, which encompasses patients with Alzheimer's patients as well as residents with mild memory loss who still function somewhat independently.

- ◆ Provided care for patients, including communicating and providing emotional support to family members.
- ◆ Supervised Certified Nursing Assistants to ensure residents remained active and engaged according to their level of independence, cognitive function, and specific interests.

HUMANE HOSPITAL, High Point, NJ 2003–2008

### Staff Nurse – Comprehensive Inpatient Rehab (CIR) | Orthopedics

Provided patient care in CIR to primarily patients with orthopedic injuries, such as strains, sprains, laceration, and dislocations and worked with patients recovering from strokes or other illnesses.

- ◆ Supervised and directed Certified Nursing Assistants who provided patient care.
- ◆ Administered treatments and provided medications as well as conducted medication education for discharge planning with patients and their families.

HILLSIDE HEALTH HOSPITAL, High Point, NJ 2001–2003

### Staff Nurse – Renal | Pulmonary | GI | Inpatient Psychiatric

As Registered Nurse in a non-critical care medical unit of a teaching hospital, provide care for patients with renal, pulmonary, and gastro-intestinal diagnoses, including a pre-op area for non-cardiac organ transplants.

## Certifications & Licensing

- ◆ Basic Life Support for Healthcare Providers (BLS) Certification – American Red Cross, Current
- ◆ State of Iowa Teaching Certification, 2009–2014
- ◆ Certified Legal Nurse Consultant, 2006–2008

## Teaching Experience

Seneca, Hawthorne, IA 2009–2014

Adjunct Instructor – Certified Nursing Assistant (120 hour course – Classroom and Clinicals)

## Education

Bachelor of Science – Nursing | Spirit University, Concord, NJ  
Associates Degree – Nursing | Scientific Technical College, High Point, NJ